## **General Board of Higher Education and Ministry** Multi-Level Assessment of Clergy Effectiveness

List of Knowledge, Skills, Abilities, Personal Characteristics

Knowledge	Skills	Abilities	Personal Characteristics
Administration	Active Learning Active Listening	Adaptability	Achievement Orientation
Clerical		Attentional Focus	Attention to Detail
Community Demographics	Conflict Management Decision Making	Creativity	Authenticity
Community History		Idea Fluency	Autonomy
Counseling Principles	Discernment	Inductive Reasoning	Balance
Local Church History	Exegetical Skills	Intelligence	Cooperation
Management Principles	Goal-Setting and Feedback	Memorization Oral Comprehension	Dependability
Psychology	Motivating Others		Empathy
Sociology	Multitasking	Reading Comprehension	Initiative
Theology and Scripture	Negotiation	Trust in God	Integrity
Training Principles UMC Doctrine	Oral Communication Problem Solving		Leadership Learning Orientation
	Public Speaking Social Perceptiveness		Openness Passion
	Spiritual Disciplines Teaching		Patience Persistence
	Teamwork Time Management		Risk-Taking Self-Awareness