## General Board of Higher Education and Ministry Multi-Level Assessment of Clergy Effectiveness

List of Knowledge, Skills, Abilities, Personal Characteristics

| Knowledge              | Skills                    | Abilities             | Personal Characteristics |
|------------------------|---------------------------|-----------------------|--------------------------|
| Administration         | Active Learning           | Adaptability          | Achievement Orientation  |
| Clerical               | Active Listening          | Attentional Focus     | Attention to Detail      |
| Community Demographics | Conflict Management       | Creativity            | Authenticity             |
| Community History      | Decision Making           | Idea Fluency          | Autonomy                 |
| Counseling Principles  | Discernment               | Inductive Reasoning   | Balance                  |
| Local Church History   | Exegetical Skills         | Intelligence          | Cooperation              |
| Management Principles  | Goal-Setting and Feedback | Memorization          | Dependability            |
| Psychology             | Motivating Others         | Oral Comprehension    | Empathy                  |
| Sociology              | Multitasking              | Reading Comprehension | Initiative               |
| Theology and Scripture | Negotiation               | Trust in God          | Integrity                |
| Training Principles    | Oral Communication        |                       | Leadership               |
| UMC Doctrine           | Problem Solving           |                       | Learning Orientation     |
|                        | Public Speaking           |                       | Openness                 |
|                        | Social Perceptiveness     |                       | Passion                  |
|                        | Spiritual Disciplines     |                       | Patience                 |
|                        | Teaching                  |                       | Persistence              |
|                        | Teamwork                  |                       | Risk-Taking              |
|                        | Time Management           |                       | Self-Awareness           |
|                        | Written Communication     |                       | Self-Control             |
|                        |                           |                       | Social Orientation       |
|                        |                           |                       | Stress Tolerance         |
|                        |                           |                       | Willingness to Seek Help |